

# Summer News from The Vail Valley



[Owner Log-in](#) | [RCI](#) | [Interval International](#)



We hope you are doing well, staying healthy, and looking forward to a great summer ahead. We are lucky that our beautiful outdoor setting provides a landscape to experience nature and easily practice physical distancing. Our commitment to safety incorporates Eagle County and Colorado regulations, that include physical distancing protocols, face covering requirements, enhanced cleaning measures, employee health screenings, and revisions to regularly offered activities and amenities.

As we all try to cope with what is now the new normal, we hope it brings you comfort to know that you are part of a caring and understanding community that shares a love of being in the outdoors and, in particular, spending time in the mountains.

**Keep up with The Christie Lodge!**  
**Join us on Social Media.**  
like us and share your vacation memories!



Facebook



Twitter



Instagram

## Annual Owner Meeting



This year the Annual Owners Meeting will be held at the Westin Galleria Dallas Hotel at 13340 Dallas Pkwy, Dallas, Texas on Saturday, October 3<sup>rd</sup>, 2020 starting with registration at 7:30 a.m. and breakfast at 8:00 a.m. The meeting will be called to order at 9:00 a.m. For anyone wishing to stay at the Westin Galleria Dallas Hotel, please call Reservation Services at **1-888-625-4990** and ask for the “**Christie Lodge room rate**” to take advantage of the discounted rate of \$129.00 per night for a one-bedroom with complimentary self-parking. We will let you know if the current pandemic will cause us to change locations or move to a virtual format.

The Board of Directors and Management Team are looking forward to providing you an update on the lodge, including current projects and renovations. The Board will also present a review of the 2020 financial reports. In addition, owners will have the opportunity to elect three members to the C.L.O.A. Board of Directors.

If you would like to be considered as a board candidate, you must be a Christie Lodge Owner in good standing. Please submit the following information to the Recruitment and Nomination Committee: An introductory cover letter, your contact information, and your resume. Your information must be received by **August 3, 2020** and can be forwarded by any of the following methods attention: Recruitment & Nomination Committee

\* USPS mail:       The Christie Lodge Attn: Executive Assistant  
                          P.O. Box 1196  
                          Avon, CO 81620

\*Fax:                 970-949-7765

\* Email:             execadmin@christielodge.com

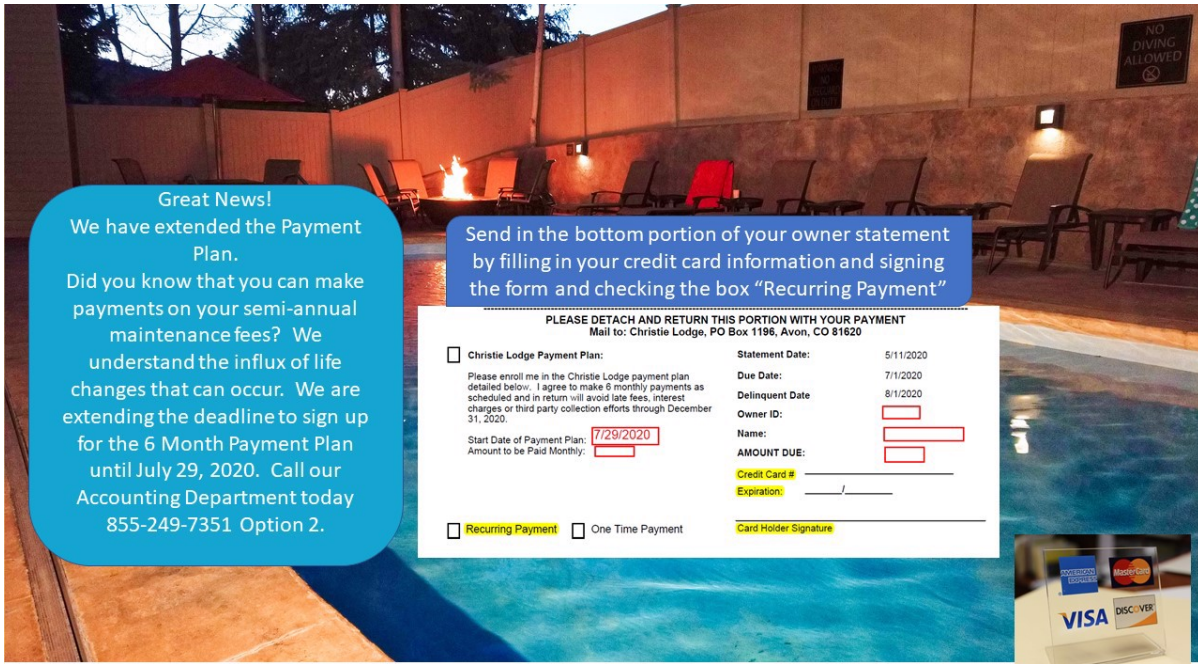
Board member services include attending approximately three to four meetings per year. There is no remuneration for board member services however travel, meals and lodging expenses are reimbursed for attendance at board meetings. Board members must review periodic financial information and be available for input on various issues. Officers of the board invest additional time.

As we get closer to the date, more detailed information will be included in the Official Annual Meeting Notice and Agenda, which will be mailed to all owners.

We hope you will be able to join us at the annual meeting.

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## Owner Education



**Great News!**  
 We have extended the Payment Plan.  
 Did you know that you can make payments on your semi-annual maintenance fees? We understand the influx of life changes that can occur. We are extending the deadline to sign up for the 6 Month Payment Plan until July 29, 2020. Call our Accounting Department today 855-249-7351 Option 2.

Send in the bottom portion of your owner statement by filling in your credit card information and signing the form and checking the box "Recurring Payment"

PLEASE DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT  
 Mail to: Christie Lodge, PO Box 1196, Avon, CO 81620

Christie Lodge Payment Plan:  
 Please enroll me in the Christie Lodge payment plan detailed below. I agree to make 6 monthly payments as scheduled and in return will avoid late fees, interest charges or third party collection efforts through December 31, 2020.

Statement Date: 5/11/2020  
 Due Date: 7/11/2020  
 Delinquent Date: 8/1/2020  
 Owner ID:   
 Name:   
 AMOUNT DUE:   
 Credit Card #:   
 Expiration:   
 Card Holder Signature: \_\_\_\_\_

Start Date of Payment Plan: 7/29/2020  
 Amount to be Paid Monthly:

Recurring Payment     One Time Payment



## Owner Benefits

### Getting the most out of your ownership

The Christie Lodge strives to assist our owners in getting everything they can from their ownership and we want to insure you know all of your options:

- Book your week 360 days or less prior to the arrival date you wish to visit and enjoy all the Vail Valley has to offer.
- Friends and/or family may use your Week. To gift a week, please notify our reservations team and they will add your guest to the reservation.
- Rent your week. You may rent your week to another party, but please let us know their name before their arrival to alleviate any confusion at check-in. As a reminder, The Town of Avon requires property owners to obtain a business license and a sales tax license in order to offer a short-term rental. Advertising of the rental property should include the Avon business license number. Also, you are not allowed to rent your week to a different set of guests with-in the same week.
- External Exchange - The Christie Lodge is dually affiliated with both **RCI** and **Interval International**. The value of your trade with an exchange company may increase depending on when and where you use your owner week. RCI trading power is maximized by booking and depositing your week 360 days to 9 months before check-in. You can increase the chance you get the exchange you want with Interval international by utilizing their Request First method. Close in requests use a Flexchange method for deposits between 59 to 14 days. You can also use

one of the many other exchange companies if they suit your needs better.

- **Internal Exchange** (Weeks Owners only) - The Internal Exchange program was developed to provide more flexibility and value for our owners. This program allows an owner to visit The Christie Lodge during a different season, and at a significantly discounted rate versus exchanging through an external company. This is a great way to experience all of the wonderful seasons in the Vail Valley, and a perfect solution to postponing your week if you are unable to come during your designated time-frame! Internal exchanges are valid for up to two years from the deposit date and can only be booked over the phone by calling 877-697-7632

Your Vacation and Owner Services team will be happy to assist you with getting the best usage to meet your needs!

## Vail Valley Open for Business Face Coverings Required



As of July 17th, 2020, The Colorado Governor, Jared Polis announced a [Statewide mask order](#), directing Coloradans and visitors to wear a face covering while indoors. We want everyone to stay safe during this pandemic and we are doing several things at The Christie Lodge to stay prepared:

### Front Desk & Lobby:

New procedures will greatly reduce guest contact with personnel through a redesigned check-in and check-out process. **Please bring a face covering with you and expect to use it in all in-door, public**

## common areas in the Town of Avon per recent ordinance.

### Public Areas:

Public areas are receiving additional sanitizing aligned with the most recent COVID-19 sanitizing recommendations.

The **outdoor pool** and **hot tubs** will be open daily from 9am to 9pm and guests will be required to practice social distancing requirements.

The **fitness room, activity center, and indoor hot tubs** will be open 9am to 9pm with social distancing required. Our indoor pool is temporarily closed.

### Hotel Staff Protocols:

Hotel staff will follow strict CDC guidelines, using Personal Protective Equipment (PPE), along with frequent hand-washing protocols.

Employee workstations and work areas will be cleaned and sanitized during and after every shift.

Educating our employees to know they should stay at home and seek medical advice if they are exhibiting any of the symptoms.

### Housekeeping Services:

Housekeeping staff will wear both gloves and a mask and will only enter units upon departure. We will provide/deliver additional sheets, towels, bathroom amenities, coffee and trash pick-up upon request.

New cleaning protocols have been implemented in all guest rooms. Once cleaning begins, the entire guest space will be cleaned with CDC approved chemicals aimed at eliminating COVID-19.

We will reduce exposure-points in all units by removing unnecessary items, such as paper notepads/pens and utilizing disposable products like salt and pepper shakers.

### Outside Businesses:

Most outdoor recreation businesses and guided tours are operating with social distancing requirements in place.

Most Dine-in service at restaurants are open with either carry out or a reduced capacity operation. In many cases, they have expanded their outdoor seating.

Preventing a resurgence of **COVID-19** in Eagle County requires all individuals and businesses to comply with the mandatory provisions of the most recent health order. All persons in Eagle County are requested to assume additional personal responsibility and adopt the **Five Commitments of Containment** to keep transmission of the illness low.

- **I will maintain six feet of physical distance.** (Physical distance is one of the most effective prevention measures).

- **I will wash my hands often.** (Especially after visiting public settings, businesses, and before eating or touching my face).
- **I will cover my face in public.** I will wear a face covering whenever I may not be able to maintain my physical distance from others and will wear a face covering when entering an indoor public environment, like a grocery store or post office. Face coverings are not a substitute for maintaining physical distance.
- **I will stay home when I am sick.** Isolating myself from others, including my household members, will help protect them and limit the spread.
- **I will get tested immediately if I have Symptoms.** Testing early after Symptoms develop can help prevent spreading COVID-19 to other people.

We want to assure you that we are doing everything we can to provide a safe experience for our employees, owners and guests. Please call us at 877-697-7632 if you have specific questions. We thank you for your support.

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## Property Updates

Our operations team has been working hard on keeping The Christie Lodge in great shape! Most recently, we began the north parking lot garage repair and resurfacing project. The project is expected to be done by August and it will look just like new! **Please remember that the parking garage area has a weight limit of 7,000 pounds total GVW and we cannot allow busses, motor homes, campers, trailers or box trucks.**

The room remodel project, "**Project WOW**" is nearing its end with most units completed. We expect to have this project completed by July 31, 2020. That's a big WOW for our construction team which has been hard at work since 2015. We want to thank all of our owners that provided ideas for the new look of the units.



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## Exciting staff updates in the front office

After working with the Christie Lodge for almost 12 years, Giselle Zaborski retired from her front office manager position in June to begin the next chapter of her life in Oregon. We all thank Giselle for her years of dedication at The Christie Lodge.

Giselle's departure provided the opportunity to re-organize the front office. Erica Baldwin has excelled in the Reservation Manager capacity for over 5 years now and has moved into the newly created position of Rooms Division Manager. Erica's new position will allow her to lead the efforts of reservations, front desk and concierge to better service our owners and guests. As part of the transition, Lyssandra Martins, who also just had her five-year anniversary, has been promoted from our Lead Reservation Agent to Assistant Reservation Manager. Please congratulate them the next time you have a chance.





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## Reimagined Events in the Vail Valley

Nothing replaces the experience of seeing live music in person. Music venues from the Gerald Ford Amphitheater, The Vilar Performing Art Center to The Avon Performance Pavilion are all providing entertainment in a reimagined way.

The **Gerald Ford Amphitheater**, is open this summer with a range of events including Movie Nights at The Amp, Hot Summer Nights Free Concerts, Bravo! Vail Music Festival Chamber Concerts, community events, and more! Their website is: [grfavail.com](http://grfavail.com)

Visit the **Vilar Performing Art Center** for either a small intimate show or if you feel uncomfortable gathering in public, they encourage you to tune in live at: [Vilarpac.org/streaming](http://Vilarpac.org/streaming).

This summer will offer most of the same great outdoor recreation activities in **Nottingham Park** and the surrounding area along with some new twists, temporary art displays, small scale community events and surprise and delight events that will be uniquely Avon in style. [Avon.org](http://Avon.org).

We love summer and can't wait to share it with you in the Heart of the Valley!



The Christie Lodge Vacation and Owner Services Team are at your service to make sure you get the most out of your ownership. It is our pleasure to call owners in advance to confirm arrival dates and assist with any last-minute changes or special requests. If you experience any change in plans or need to cancel your reservation, please call 877-697-7632 or email [reservations@christielodge.com](mailto:reservations@christielodge.com) so we can provide you with alternate options or help you reschedule your vacation.

